

CashKaro.com is looking for experienced CRM Professional to join our team and help our customers feel satisfied and content by offering the best customer experience.

#### Roles and Responsibilities-

Our customers are the most important and we ensure a high level of service to them. We are looking for an experienced CRM professional to join our brilliant & fun team.

#### Required:

- Experience of customer relationship management in your previous job.
- E-commerce experience preferable.
- Excellent written & spoken English.
- As of now we answer customer queries over email and call back on request. However we will be opening up the option of a chat soon & expect more calls also. Ideal candidate should be able & willing to respond to customers over email, chat and phone.
- Analytical thinking - our queries are not so simple and we only take intelligent people in our customer service team
- Knowledge of Excel is a plus.
- Great phone manner

#### About the company-

www.cashkaro.com is India's largest Cashback & Coupons website, owned by UK based company Pouring Pounds. We are backed by UK investors who have seen the Cashback model do very well in the West. Also we are backed by Ratan TATA & Kalaari capital.

Through CashKaro, members can get Cashback on all online orders at Snapdeal, Myntra, Yatra & our 500+ e-commerce partners. When you go to any of these sites via CashKaro & shop, they pay us commission for that sale. We give our members Cashback from this, simple!

CashKaro has already generated Crores of Sales for our retail partners & is also cited as a great place to work. The same Cashback concept is extremely popular in the UK & US with leading Cashback sites making over \$100m in revenues. With the huge e-commerce growth in India, CashKaro is set to do the same here & is pioneering the Cashback idea in India.

Please visit [www.cashkaro.com](http://www.cashkaro.com) for more details about us.